



Pro Seniors, Inc.

Ohio Senior Medicare Patrol (SMP) Project Associate

Organization: Founded in 1975, Pro Seniors is a nonprofit organization dedicated to helping seniors maximize their independence and quality of life through the resolution of their legal and long-term care problems.

Ohio SMP: Billions of federal dollars are lost annually due to healthcare fraud, errors, and abuse. SMP's mission is to empower and assist Medicare beneficiaries, their families, and caregivers, to prevent, detect, and report suspected healthcare fraud, errors, and abuse through outreach, counseling, and education. SMP works to resolve beneficiary complaints of potential healthcare fraud in collaboration with state and federal partners, including the U. S. Department of Health & Human Services Office of the Inspector General, Centers for Medicare & Medicaid Services, state Medicaid fraud control units, and state attorneys general. SMP recruits and trains volunteers to recognize and report instances or patterns of healthcare fraud. These activities promote increased choice and greater independence among older adults and individuals with disabilities. SMP activities also serve to enhance the financial, emotional, physical, and mental well-being of older adults, thereby increasing their capacity to maintain security in retirement and make better financial and healthcare choices.

Full-Time Position: Pro Seniors is seeking a dedicated professional to join our Ohio SMP team. The individual will be responsible for a diverse range of duties, including assisting clients with Medicare inquiries and concerns regarding possible health care fraud, participating in community education and partnership meetings and events, developing outreach material, database documentation, and assistance with federal and internal reporting. Occasional evening and weekend hours required. Some travel required.

Qualifications: Baccalaureate degree; strong desire to assist seniors; the traits of confidence, integrity, and patience; excellent communication, time-management and organizational skills; proficiency in Microsoft Office Suite; database experience. Prior public speaking and community outreach experience a plus.

Agency Values: Pro Seniors, Inc. is an Equal Opportunity Employer and does not discriminate because of age, race, gender, religion, national origin, marital status, sexual orientation, gender identity, or disability.

Application: Confidential applications will be accepted through April 23rd at info@proseniors.org.