



**Pro Seniors, Inc.**  
***Long-Term Care Ombudsman***  
[www.proseniors.org](http://www.proseniors.org)

**Organization:** Founded in 1975, Pro Seniors is a nonprofit organization dedicated to helping seniors maximize their independence and quality of life through the resolution of their legal and long-term care problems.

**Full-Time Position:** Pro Seniors is seeking a dedicated professional to join our team of advocates serving seniors and others in long-term care settings. The individual will be responsible for educating long-term care consumers (and their families) about their rights, communicating with long-term care staff and other medical professionals, investigating and resolving long-term care complaints, and providing support to program volunteers.

**Qualifications:** Baccalaureate degree; long-term care, hospice or home health experience; the traits of confidence, integrity, and patience; excellent communication skills; attention to detail; strong time-management and organizational skills; proficiency in Microsoft Office Suite; database experience.

**Benefits:** Paid Time Off, Medical, Dental & Vision Insurance, 401k

**Agency Values:** Pro Seniors, Inc. is an Equal Opportunity Employer and does not discriminate because of age, race, gender, religion, national origin, marital status, sexual orientation, gender identity, or disability.

**Application:** Confidential applications will be accepted through June 10<sup>th</sup> at [info@proseniors.org](mailto:info@proseniors.org).

Preference will be given to candidates who provide, in addition to their resume, a compelling cover letter describing why they are ideally suited for this position, salary expectations, and three professional references with contact details.