



Pro Seniors, Inc.

Ohio Senior Medicare Patrol (SMP) Field Associate for Eastern Ohio

Part-Time/Remote Position: Pro Seniors is seeking a dedicated professional to join our Ohio SMP team to provide targeted outreach and education to low-income and rural areas in Eastern Ohio. The Field Associate will live in and/or regularly travel to underserved areas in Eastern Ohio to foster relationships with partners and beneficiaries in the surrounding area. The SMP Field Associate will work under the general supervision of the Ohio SMP Manager among a team of seven paid staff and will work approximately 24 hours/week remotely. The Field Associate will maintain a flexible schedule to comply with project needs that may infrequently include evening and weekend hours.

About Pro Seniors: Founded in 1975, Pro Seniors is a nonprofit organization dedicated to helping seniors maximize their independence and quality of life through the resolution of their legal and long-term care problems.

About Ohio SMP: Billions of federal dollars are lost annually due to healthcare fraud, errors, and abuse. SMP's mission is to empower and assist Medicare beneficiaries, their families, and caregivers, to prevent, detect, and report suspected healthcare fraud, errors, and abuse through outreach, counseling, and education. SMP works to resolve beneficiary complaints of potential healthcare fraud in collaboration with state and federal partners. SMP recruits and trains volunteers to recognize and report instances or patterns of healthcare fraud. These activities promote increased choice and greater independence among older adults and individuals with disabilities. SMP activities also serve to enhance the financial, emotional, physical, and mental well-being of older adults, thereby increasing their capacity to maintain security in retirement and make better financial and healthcare choices.

Qualifications: Bachelor's degree; strong desire to assist seniors; experience in healthcare and/or fraud prevention a plus; proven experience collaborating with diverse communities, participating in outreach events and public speaking; excellent communication, time-management and organizational skills; proficiency in Microsoft Office Suite, virtual meeting platforms, and relational databases; driver's license, car available and evidence of automobile insurance; the traits of confidence, integrity, and patience.

Compensation/Benefits: \$25/hour, 401k, Mileage/Travel Reimbursement

Agency Values: Pro Seniors, Inc. is an Equal Opportunity Employer and does not discriminate because of age, race, gender, religion, national origin, marital status, sexual orientation, gender identity, or disability.

Application: Confidential applications will be accepted at info@proseniors.org.