



Pro Seniors, Inc.
Long-Term Care Ombudsman
Part-Time / Exempt / In-Office

In Southwest Ohio there are nearly 20,000 residents who live in nursing, assisted living, or group homes and many need someone who will help them receive quality care and enjoy a quality life. Long-Term Care Ombudsmen advocate for people who live in long-term care settings, working to resolve problems related to the health, safety, welfare, and rights of residents. This vulnerable population needs people who will:

- Demonstrate empathy to residents, who are often living with dementia and/or physical challenges,
- Educate residents on their rights as spelled out in the Ohio Revised Code,
- Empower residents to speak up for excellence in their care,
- Problem-solve to find a solution for the resident's issue, and
- Negotiate a resolution, working in partnership with the key staff members of the nursing, assisted living or group home.

If you excel at building rapport with seniors, time management, problem solving, and find it rewarding to help those who need a voice, this job is for you.

Successful candidates will receive 100 hours of state training under the Ohio Department of Aging and the Office of Ohio State Long-Term Care Ombudsman, pass a certification exam, and hold the certification of Long-Term Care Ombudsman Specialist.

Hours: 15-20/week

Pay: \$25/hour

Qualifications: Baccalaureate degree, proficiency in Microsoft Office Suite, database experience, and long-term care, hospice, or home health experience a plus.

Application: Confidential applications will be accepted at scarpenter@proseniors.org.

Pro Seniors, Inc. is an Equal Opportunity Employer and does not discriminate because of age, race, gender, religion, national origin, marital status, sexual orientation, gender identity, or physical ability.