



# 2025 Annual Report

*Celebrating 50 Years of Advocacy, Connection, and Impact*

# Friends,

In 2025, Pro Seniors marked a meaningful milestone—50 years of advocating for justice, dignity, and respect for older Ohioans. As we look back on this anniversary year, we do so with deep appreciation for all that has been accomplished and sincere gratitude for the community that has sustained this work across five decades.

Since 1975, Pro Seniors has stood with older adults when advocacy mattered most—protecting residents’ rights, securing housing and financial stability, responding to fraud and financial exploitation, and helping seniors navigate systems that can be confusing or unresponsive. While the challenges facing older adults have changed over time, our commitment to advocacy and justice has remained steadfast, guided by the values that have shaped this organization from the beginning.

During 2025, we were also honored to launch our 50th Anniversary Campaign—an effort rooted in gratitude for our history and shared hope for the future. The generosity and encouragement we received throughout the year were deeply affirming. They reflect a community that believes in this mission and trusts Pro Seniors to steward its support with care, purpose, and integrity. As the campaign continues, that partnership allows us to strengthen our capacity thoughtfully and responsibly, ensuring we are well positioned to serve older Ohioans in the years ahead.

## Our Mission

Pro Seniors is a non-profit organization dedicated to helping older Ohioans resolve legal and long-term care problems and fight Medicare fraud.

Throughout the year, Pro Seniors’ staff, volunteers, and partners approached their work with compassion, professionalism, and resolve. They advocated for seniors facing eviction, financial exploitation, and loss of autonomy; held institutions accountable; delivered trusted education; and ensured older voices were heard. These efforts—and the impact they create—are possible because so many of you choose to stand with us.

As we close our 50th anniversary year, we do so with humility and optimism—grateful for the trust placed in Pro Seniors and mindful of the responsibility that trust represents. Thank you for your partnership, your generosity, and your belief in the power of advocacy and justice.

Together, you made 2025 a milestone year and helped ensure that this work will continue for years to come.

With gratitude,



Dimity V. Orlet, J.D.  
*Executive Director*



Julia E. Tarvin, J.D.  
*Board President*

## Our Vision

Older Ohioans experience justice, safety and well-being.

# About Our Services

## LEGAL ASSISTANCE

**INFORMATION & ADVICE.** Pro Seniors' statewide Legal Helpline offers Ohio residents aged 60 and over free access to legal information and advice to help resolve issues that threaten their well-being and financial security.

**REPRESENTATION BEYOND INFORMATION & ADVICE.** Our staff attorneys provide legal representation to older adults in Southwest Ohio. These services address complex legal issues rarely handled by private attorneys, including Medicare, Medicaid, Social Security, other public benefits, financial exploitation, consumer law, and housing. Representation may include negotiation or litigation. In addition, our Pension Project assists Ohioans of all ages in securing the retirement benefits they are entitled to receive.

**REFERRAL.** When a senior's legal issue cannot be fully resolved through the Legal Helpline or by Pro Seniors staff attorneys or our legal aid partners, we work to connect the client with a private attorney through our Helpline Referral Attorney Panel (HRAP). Referral panelists play a critical role in bridging the justice gap for older Ohioans.

Currently, more than 50 attorneys across the state participate in the referral panel. In 2025, Pro Seniors referred 1,302 matters to panel attorneys for legal assistance, with nearly half of those referrals provided on a reduced-fee or pro bono basis. Demand for referrals continues to exceed capacity, and we are actively recruiting additional panelists to better serve Ohio's seniors. Serving as a referral panelist offers attorneys a meaningful opportunity to give back to the community while also building their practice.



I have participated in the HRAP program since 2023. I am honored to assist low-income seniors in getting their estate planning affairs in order and have received many good full-fee referrals from the program. I appreciate that you can choose the areas of law you are able to assist in and can still evaluate the case to determine acceptance based on availability and client fit."

— Olivia K. Smith, Esq., Pro Seniors Board Member and HRAP Panelist

## Our Impact



**14,045**

Legal Helpline appointments



**9,632**

legal matters handled



**8,457**

clients helped



**5,000**

clients with a disability helped



**959**

veteran clients assisted

# Our Clients



## Mary's Fight for Healthcare Coverage

When 71-year-old retiree Mary lost her Medicare coverage due to an administrative mix up, she was left without health insurance for more than three years. Unable to afford monthly Medicare premiums exceeding \$500,

she paid out of pocket for necessary medical care—often relying on credit cards to cover mounting medical bills.

With help from Pro Seniors' attorneys and the Ohio Senior Health Insurance Information Program, she successfully sought equitable relief from the Social Security Administration. Her Medicare coverage was fully reinstated, past due premiums were waived, and she was finally able to regain stable health insurance—bringing an end to years of financial stress and medical uncertainty.

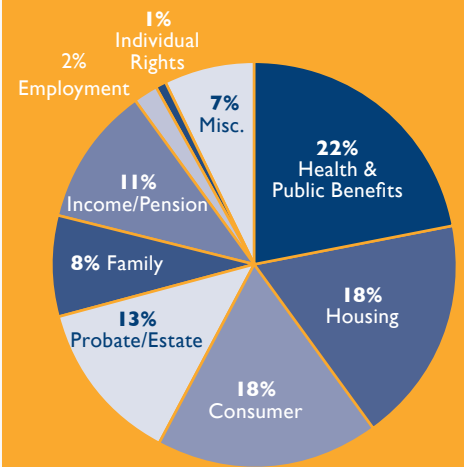


Staff attorney Whitney Glover, left, assisting client Eunice Mills - St. Clair with estate planning and preparation of advance directives.

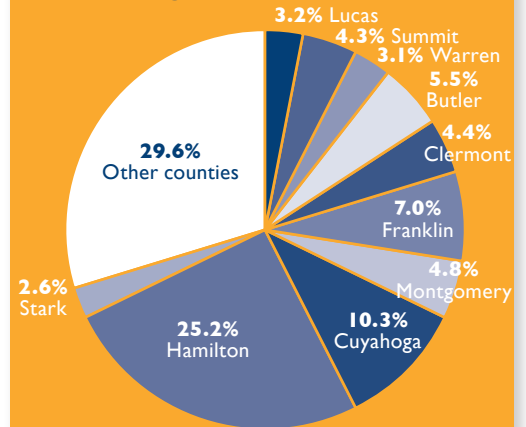
## Preserving Eunice's Legacy

With grant support from LISC, Pro Seniors provided estate planning assistance to more than 30 older adults in Hamilton County like Eunice to prevent tangled property titles and promote long-term housing stability. Services include the creation of legally valid estate plans, advance directives, survivorship deeds,

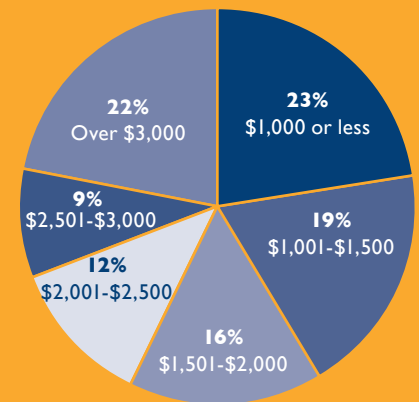
and transfer-on-death affidavits—ensuring individuals' wishes are known and respected while facilitating the smooth transfer of home ownership. This proactive work helps families retain their homes, access critical resources, and avoid legal uncertainty, preserving family assets and strengthening neighborhood stability.



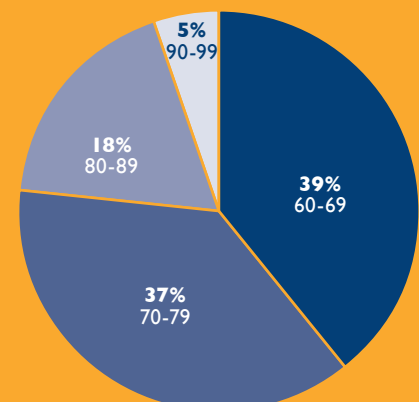
## Legal Services



## County of Residence



## Monthly Income



## Age



# Long-Term Care Ombudsman

Advocates for Excellence in Your Care

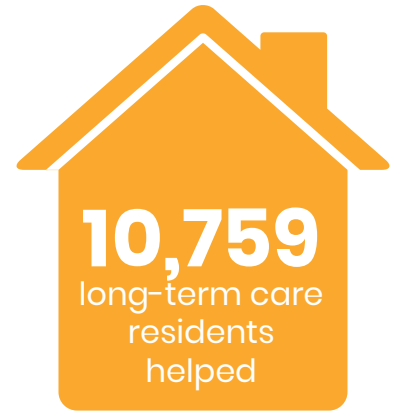
Pro Seniors' long-term care ombudsmen advocate for quality care and services for individuals receiving long-term care in Butler, Clermont, Clinton, Hamilton, and Warren counties.



Ombudsman Program Director Eric Carpenter (center) appeared on 91.7 WVXU Radio's Cincinnati Edition along with other aging advocates to discuss how to help an aging loved one.



We are proud to host social work interns from several local universities every year. They gain valuable hands-on experience and make positive contributions to our work. Our most recent interns are Mason Owens, Ashley Watts, Denise Domingo Paz and Tony Burke (from left to right).



## Selecting Long-Term Care

Our trained ombudsman staff assist individuals and families in evaluating long-term care options. They help identify care need and available local services and providers to meet those needs.



## Complaint Investigation & Resolution

Pro Seniors investigates and works to resolve complaints regarding nursing homes, assisted living, home care and other long-term care services.



The Ohio Senior Medicare Patrol (SMP) empowers older adults to prevent, detect, and report Medicare fraud, scams, and identity theft. SMP provides group education and outreach along

with individualized fraud-reporting case management services. We train volunteers throughout the state to be fraud fighters in their own communities, representing SMP at events and presentations for older adults and providers who work with them.



SMP Volunteer Coordinator David Phillips, left, with volunteer Bruce Amsel and his wife Judie celebrating Bruce's receipt of the Benjamin Rose Golden Achievement Award.



Deb Evans-Clark, an Ohio SMP volunteer since 2021, at an event in Putnam County.



Ohio SMP Volunteer Chris Kendall participating in a community event.



**1,002**

educational presentations to seniors, helping empower them to prevent, detect, and report Medicare fraud, identity theft, and other scams



**82,583**

older adults, families, and providers reached through community education programs



**293**

beneficiaries received individual assistance and support to prevent, detect and report Medicare fraud



## Seniors Who Rock

Seniors Who Rock is a one-of-a-kind annual event that celebrates positive examples of aging and honors inspiring Ohioans age 70 and older who continue to serve as vibrant, engaged members of their communities.



Our remarkable 2025 honorees (from left to right) Dr. Karen Bankston, Bill Thornton, and Deanna Spatz.



Executive Director Dimity Orlet accepting a proclamation celebrating Pro Seniors' 50th anniversary from Aftab Pureval, Mayor of the City of Cincinnati.



Eric Carpenter, Ombudsman Program Director, and Sue Bell, Ombudsman Specialist, embracing one of our favorite mottos—aging is living—at the event photo booth!



Event emcee George Zahn, Station Director for WMKV Radio – Maple Knoll Communities, with his signature charm and enthusiasm.

## Seniors Who Rock Sponsors

### Premier Sponsor

Council on Aging of Southwest Ohio

### Gold Sponsors

Encompass Health Rehabilitation Hosp.  
Spring Grove Funeral Home & Cemetery  
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### Silver Sponsors

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Dawn & Jim Yunker



Founded in 2023, the Pro Seniors New Professionals Group is dedicated to empowering the next generation of advocates for older Ohioans. By bridging the gap between networking and social impact, we cultivate an environment where emerging leaders can thrive while serving older adults in our communities. New members are always welcome!

Immediate Past Co-Chairs:  
Shannon Braun, Hannah McCarren and  
Brenon Russell, J.D.

Co-Chairs: Dania Mousa  
(left) and Haley Cook



The New Professionals hosted an event at High Grain Brewing, networking and building community while writing cards for long-term care residents.

## Commitment to Excellence and Ethical Leadership



Staff and volunteers accepting Pro Seniors Advocacy award at the Cincy Magazine event.

A strong values-driven organization, Pro Seniors is proud to uphold the highest standards of integrity, transparency, and community trust. As a BBB accredited charity and a three time finalist for the BBB Torch Award for Ethics, we are honored to be recognized for our unwavering commitment to ethical leadership, a strong values driven workplace culture, and meaningful service to older adults across our region. We are equally honored that Cincy Magazine named Pro Seniors the 2024 and 2025 Nonprofit of the Year for Advocacy, a testament to our passionate, persistent work ensuring that older adults have a voice, a champion, and access to justice.

# Thank You for Your Support

## Donors, Sponsors, Volunteers and Funders

We are profoundly grateful for the generous contributions of our donors, sponsors and volunteers, whose support, along with the vital backing of our funders, makes our work possible. We deeply appreciate the commitment of all those who invest in our mission, helping to amplify our efforts and extend our impact.

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## Volunteers

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### Administrative Assistance

Ann Cisko  
Tristen Coleman  
Barbara Heiken  
Tyra Hoytt  
Bob Sheline

### Legal Volunteers

Louise Roselle, J.D.

### SMP Volunteers

Bruce Amsel	Sandra Imboden
Lanette Briley	Chris Kendall
Wendi Bukowitz	Pat Kincer
Rick Erb	Ron Koncal
Deborah Evans-Clark	Jemetria Mabrey
Vicki Fortman	John McCarthy
Bob Goyer	Kimberly Moore
Scott Gregory	JoAnne Offill
Richard Haase	William Radjewski
Marita Hatcher	Carolyn Reed
Dale Hockenberry	Kim Sedlak
Marie Howard	Lynn Thomas
Laura Ianni	Sharon Woodrow

### Ombudsman Volunteers

Cindi Acree-Hamann	Mary Kickel
Robin Aleman	Margaret Kirkendall
Lisa Argiro	Natalie Kite
Liz Billmann	Rachel Kramer
Monica Blanton	Edye Leuin
Atalie Brown	Tom Lienhart
Tony Burke	Margaret Malone Copsinis
Jim Cunningham	Clarissa Mueller
Denise Domingo Paz	Eva Munyasya
Rowena Dorsey	Mason Owens
Robert Douglas	Jamie Palmer
Marjie Fabe	Sally Purdy
LaTasha Fields	Blair Schoen
Ellie Googins	Sabrina Stefani
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Staff attorney Matt Barnes representing Pro Seniors at Veterans outreach event. As the lead for our Veterans Legal Assistance Project, Matt specializes in providing dedicated legal support to those who served.



Summer legal interns Hannah Jawed (left) and Megan Kehres made a significant impact on our clients' lives this season. Megan provided dedicated legal services for Veterans, while Hannah contributed vital support to our Heirs Property project.

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## In Memory of

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Carl Blanton  
*By Monica Blanton*

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By Kathryn Buerger  
By Michael Kammer  
By Mike Walters  
By Mary Jane Watson*

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## In Honor of

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Rhonda Moore Bedall  
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Mary Day  
*By Gayle Linkletter  
By James Yunker*

William C. Hambley  
*By Paul Westbrook*

Michael M. Kennedy  
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**Ohio State Bar Foundation**

**United Way  
Greater Cincinnati**

## Financial Stewardship

We value transparency and work diligently to responsibly steward Pro Seniors' resources. Our audited financial statements and 990 are available on our website.

Total Revenue:	\$5,212,340
Program Expenses:	\$3,014,695
Administrative Expenses:	\$448,561
Fundraising Expenses:	\$125,644
Total Expenses:	\$3,588,900
Ending Net Assets	\$4,163,819
	(as of 9/30/2025)

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