



Department of
Aging



FREE

LEGAL HELPLINE

Legal Information, Advice, and Referrals for **Older Adults**

Referring older adults to Ohio's Legal Helpline is an important first step in extending limited legal assistance resources. Ohio's Legal Helpline, operated by Pro Seniors, provides 30 minutes of free legal information, advice, and referral on any civil matter for residents of Ohio age 60 and over, regardless of income or resources. If more extensive assistance is needed, the helpline will refer consumers to another legal assistance provider or a private attorney in the consumer's area.

How does the Legal Helpline work?

1. Call the Legal Helpline.
2. An intake specialist will gather the caller's basic information to focus on quickly answering questions in a 30-minute appointment.
3. The intake specialist will schedule a telephone appointment for the consumer with a Legal Helpline attorney.
4. The attorney will call during the scheduled appointment time.

Call the Legal Helpline:

513-345-4160 or 800-488-6070

Open Monday through Friday

9 a.m. to 3 p.m.

MOST COMMON LEGAL ISSUES FOR OLDER ADULTS IN OHIO:

- Access to benefits such as Medicare, Medicaid, Social Security, veterans benefits, food assistance, and subsidized housing;
- Medicare and Medicaid eligibility, enrollment, changes, termination, and appeals;
- Medicaid estate recovery;
- Consumer debt due to health care costs;
- Rental housing including issues related to rent, eviction, security deposits, utilities, and conditions of property;
- Home ownership including issues related to foreclosure, predatory lending, and reverse mortgages;
- Consumer protection from fraud and financial exploitation;
- Planning for the costs of long-term services and supports; and,
- Advance directives and supportive decision-making.